



**SMART**  
SOUTHEAST SCOTLAND MOBILITY  
& REHABILITATION TECHNOLOGY

# Prosthetic Limb Service



## Troubleshooting Advice

SMART Centre, Astley Ainslie Hospital,  
133 Grange Loan, Edinburgh,  
EH9 2HL

0131 537 9444

<p>Loose fitting limb, goes on too easily</p>	<ol style="list-style-type: none"> <li>1. Try adding an extra sock</li> <li>2. If using 3 or more thick socks consistently, contact SMART centre</li> </ol>
<p>Limb too tight, knee not matching marks within the socket when donning</p>	<ol style="list-style-type: none"> <li>1. Decrease the number or thickness of the sock you are wearing</li> <li>2. Wear your compression sock (Juzo) for 30 minutes then try again</li> </ol>
<p>Painful residual limb</p>	<p>Contact your GP or the SMART Centre and ask to speak with a member of the team</p>
<p>Persistent red marking or blistering residuum</p>	<p>Do not wear the prosthesis. Contact the SMART centre for advice from a Prosthetist</p>
<p>The prosthesis clicks, squeaks</p>	<p>Contact SMART Centre for advice</p>
<p>Worn straps on the prosthesis</p>	<p>Contact the SMART Centre for replacements. You may need to bring the prosthesis in at an agreed date and time for repair.</p>
<p>Stiff knee lock</p>	<p>Contact the SMART Centre and make an appointment to have it checked</p>
<p>Loose or too tight compression sock</p>	<p>Contact the SMART Centre and the correct size can be collected from the centre or sent out in the post</p>
<p>My prosthesis is stuck on</p>	<ol style="list-style-type: none"> <li>1. Elevate the prosthesis and your leg</li> <li>2. Make sure that you are not too hot</li> <li>3. After half an hour try to remove the prosthetic leg</li> </ol> <p>Please contact the SMART centre for advice</p>

If you use a pin lock liner

<p>My pin has come out of my liner</p>	<p>Please screw the pin back into the bottom of the liner and contact the SMART centre for further guidance</p>
<p>My release button has fallen off and I am stuck in my prosthesis</p>	<p>To remove your prosthesis you will have to use something e.g. a pen to push into the hole from the release button and remove your socket this way. Do not use your prosthesis until it has been reviewed at the SMART centre</p>
<p>My lock is not holding when I wear my prosthesis</p>	<p>Please contact the SMART centre for advice</p>
<p>My liner has a hole in it</p>	<p>Please contact the SMART centre for advice</p>
<p>My liner doesn't feel like it fits as well</p>	<p>Please contact the SMART centre for advice</p>

If you use a Seal-In Liner

<p>My prosthesis is losing suction</p>	<p>Please contact the SMART centre for advice</p>
<p>My liner has a hole in it</p>	<p>Please contact the SMART centre for advice</p>
<p>My liner doesn't feel like it fits as well</p>	<p>Please contact the SMART centre for advice</p>

